

Return Form *First To The Finish*[®]

Our goal is to make your return easy and hassle free. If, for any reason, you are not satisfied with your purchase, simply return it within 30 days in original condition with the tags/stickers attached and in the original retail box and we will refund the full purchase price or exchange the product for you. Shipping charges are non-refundable.

Products returned in original condition within 30 days from purchase can only be exchanged for another item. Note that excessive returns will be monitored and may limit your eligibility for exchanges. Customized, printed or personalized items are NOT RETURNABLE.

For your convenience, we will provide you with a paid return shipping label to send your order back. Once your return is received, we will deduct \$3.95 from your refund for a label fee. To receive your return label, please email returns@fttf.com and we will send you a return label. ~~Shipping charges are non-refundable.~~

Returns: Shipping charges are non-refundable. Please allow 7-10 business days for your refund/exchange to be processed. We will refund your purchase amount to the original method of payment. Please note, credit card companies may take up to 10 additional business days to post the refund to your account. Paypal payments will be refunded back to the Paypal account.

Exchanges: If you are exchanging your product, the new product will be shipped to you free of charge, this does not include freight items. Do not send any additional payment to cover a price difference for an exchange. Your original payment method will be charged or credited when the exchange is processed. In the event that the item you requested for an exchange is no longer available, a refund will be processed as stated above.

Misshipments or Defective Merchandise: Any misshipments or defective merchandise must be reported within 48 hours of receipt of goods by calling us at 800-747-9013. We reserve the right to review and determine the validity of defective merchandise claims. Only verified claims will be accepted for replacement.

Step 1 Fill out Contact/Purchaser Information

Original Order #, if available: _____

Name: _____

Address: _____

City: _____ State: _____

Zip: _____

Email: _____

Daytime Phone: () _____

Daytime Phone: () _____

Customer Number: _____

Credit Card Information:

VISA MASTERCARD DISCOVER

Credit Card Number: _____ Ex. Date: _____

Signature: _____

Step 2 List item(s) you are returning, including reason (see chart to right).

Reason Codes
1. Wrong Merchandise 2. Wrong Size 3. Defective 4. Exchange

Reason(s)	Description	Item Number	Size	Color	Quantity	Price

Step 3 How would you like us to handle your Return/Exchange?

- Refund in form of original payment (go to step 5)
 Exchange Item (go to step 4)

Step 4 Reorder here.

Description	Item Number	Size	Color	Quantity	Price

Step 5

Enclose this form along with the merchandise in a well-sealed box. Attach the Return Label to the outside and return through any Fedex or by insured mail. Make a copy of this form for your records.